

HOTEL SECURITY

PLEASE DIAL

EMERGENCY EXITS & EMERGENCIES

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Please familiarize yourself with the safety regulations you will find posted on the back of your room door. If you see smoke or flames, please inform our Front Office immediately. Then follow the emergency route to the stairways.

FIRE

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The entire hotel is monitored by smoke alarms. Please familiarize yourself with the safety regulations you will find posted on the back of your room door. Do NOT use the elevators in case of fire. If you see smoke or flames, please inform our Front Office immediately.

CASH & VALUABLES

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You can deposit cash and valuables in the safe in your room. Larger objects can be stored in the safety deposit boxes we provide free of charge at the Front Office. The hotel is not liable for any cash and/or valuables that are not deposited in the safe/safety deposit box. In case of loss of your personal safety code, we would need to open the safe by mechanical effort, which will be charged with € 25.

DATA SECURITY

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Use of the personal information provided will be in accordance with our Global Privacy Policy for guests, which is available at privacy.hyatt.com.

PRIVACY

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Due to your request for privacy, we were unable to refresh your room and/or deliver items. For the safety and well-being of our guests, it is the hotel's policy to enter a guest room a minimum of once within a 24-h period, even if a guest has requested privacy. Appropriate efforts are made to provide advance notice before entering an occupied guest room. We appreciate your understanding.