

Dear Guests,

We are pleased to be able to offer you heynanny, a platform for flexible childcare as a new service at the Hyatt Regency Mainz.

You can now book babysitting services for your children through our reception. Please follow these steps:

- Please contact our reception staff.
- For the best result, please book the service at least one day in advance, but it is possible to book the service up to five hours in advance.
- Any communication with the selected nanny will also go through our reception team. Changes and cancellations must be reported to reception as soon as possible.
- Cancellations are possible free of charge up to 24 hours in advance.

The price ranges from €12 to €20 per hour depending on the availability of the nannies. You can check the prices at reception when you book.

Your benefits from heynanny at a glance:

- Certified babysitters
- Verified profiles with ID and background checks
- Last minute bookings
- Liability insurance is included
- "Supernannies" (= nannies with special experience, such as being an educator) are available

Feel free to contact our reception team to use heynanny with all of its benefits. If you have any questions, you can contact us at any time.

